



Superintendents Report for January 20, 2026 Meeting

1. Monthly required TC samples were taken on 1/5/2026 with all results TC-. The average Total Chlorine within the distribution system at the time of TC collection was .924 ppm. 1st quarter disinfection byproduct samples were taken on 1/2/2026 as required by our Master Sampling Plan and results have been submitted to NHDES. Lead and Copper sampling will be taking place during quarter 3 of 2026. This occurs every 3 years.
2. 2025 Cross Connection – The required 2025 Cross Connection Mast Sheet has been submitted to NHDES for their review and approval. We will be getting ready to start scheduling 2026 first round testing soon.
3. Park Place (Hooksett Road) –Main frame structural steel is being erected for the commercial building in the front. Exterior wood framing is underway at this time.
4. December 17, 2025, I had a conference call in regards to the subdivision at 1461 Hooksett Road to be known as 49 and 51 Thames Road. 49 Thames Road is Ridgeback Storage which was built in the first phase of this project with the water being tapped off the existing easement for the 12” water main that feeds Granite Hill. The 16-unit apartment building was the second building that was approved to be built on the original single lot and was approved initially to be an extension of the private line of 49 Thames Road. This is shown on the plan I have attached called 49 proposed water and I have clouded it in red. When the lot was approved to be subdivided this design was no longer acceptable to CHWP since the proposed water design was an extension of the private water line and not a separate water service to the subdivided lot 51 Thames Road. The agreement reached during yesterday’s meeting was that the applicant and engineer agreed to abandon the original proposal of extending the existing private water line on 49 Thames Road and to make another live tap on the 12” water main within the existing easement with a separate 6” valve that CHWP will now have access to. I have attached this drawing as well that we amended by the engineer yesterday and is dated 12-17-2025. This attachment is called 51 Thames Road Proposed water amendment and I have clouded the changes in red. It is of my opinion this agreed upon amendment addresses the issues for CHWP based upon the subdivision of this lot by providing individual water feeds to each lot with a tie in and valve to be accessed within the existing easement for the 12” water main to Granite Hill.
5. We have recently received the application for water service for Panera Bread at 1265 Hooksett Road. The live tap and water main has been installed. The water line has been chlorinated and an attempt to pressure test the line on Tuesday November 11th was unsuccessful. The contractor appears to have a small leak on the new line somewhere and will be looking for the leak to repair it and retest. CHWP has inspected the live tap and installation of the new water lines for this location. The water main for this project was hydrostatically tested and passed on 12/9/2025. The main was tested at 260 psi in

accordance with AWWA Standards. 350 feet of 6" ductile iron cement lined water main was tested and the allowable leakage for this test was 29 ounces with 6.5 ounces observed well within the tolerance of AWWA standards. We are currently awaiting the formal test results for the Hydrostatic test and bacteria test before the water main is placed in service. *We have not received the formal results and the water line is still currently off.*

6. Site improvements and additional cabins have been approved by the Planning Board for Eagles Nest at 1501 Hooksett Road. The proposed improvements include connection to Water and Sewer. The connection to water is shown on UT-1 plan which is in a moratorium state paved road. I have also attached the easement deed for this property of where the 12" water main for The Villages at Granite Hill runs across their property. The owner was in to fill out the application for service and has paid the 150.00 application fee. Due to the amount of ledge encountered this project is going to be done to 2 phases. Phase 1 would be expected to be completed this year and phase 2 next year. The applicant asked if connection fees could be spit up into phase 1 and phase 2. I did state this is something we could agree upon however and additional valve will need to be installed on the main along with a chlorination tap so phase 2 testing and chlorination could occur since once phase 1 is placed into service they will not be allowed to turn off to continue with phase 2. The application for water service has been filled out along with the application fee of 150.00 but no connection fees have been paid at this time. I am still awaiting material submittals for this project for my review. Material submittals have been provided for water main installation by EJ Prescott for this project. I have reviewed and approved the material submittals. The 12 x 6 live tap has been completed and witnessed by CHWP. The existing 12" DICL water main is in very good condition at the location of the live tap and was deeper than to be expected at this location at 9 feet deep. The contractor installed a length of pipe and installed a vertical offset to bring the water main up to 6 feet deep as it heads to the main building. No further water work is taking place right now as sewer work is underway in the State of NH DOT Right of Way.
7. A TRC meeting was held on July 21st for the proposed car wash at 1317 – 1319 Hooksett Road. Water service is already on the premises and average daily flows have been provided to CHWP. This will be a Washville Car Wash. There is a Washville in Concord on the heights next to Dairy Queen for those who would like to see what one looks like. *Nothing new to report at this time.*
8. CHWP received a dig safe for the demolition of the house located at 108 Whitehall Road. Water was turned off to this house on January 31st 2023 with the meter being removed. I spoke with Dean Mehlorn of DCCI Excavation who is razing the house and informed him that the water service line must be abandoned back to the water main which is on the edge of the road. The owners decided to demo the house since there is no intent for anyone to live there and do not want squatters to start using it. This location is directly across from the Million Gallon Tank and should not have been provided with water in the first place since we cannot deliver 20 psi and the highest point of the home. The pressure at the fire hydrant directly across the street at the base of the tank is only 23 psi. Nothing new to report. The house was torn down sometime the end of November without any notification to the CHWP and the water line to the property is still in place and not abandoned. I reached out to the Town of Hooksett asking them if they knew when the house was razed and they did not know. I then asked if a building permit was issued for the razing of the house and it was confirmed that a demo permit was in fact issued/approved on 10/06/2025. *More to follow on this location at a later date.*
9. 2026 Operating Budget and Warrant Articles have been completed and finalize with NHDRA. CHWP will be presenting the 2026 Budget to the Budget Committee on Thursday January 22, 2026.

10. I received a call from Nick Oberti of Strong Tree Engineering in regards to availability of water to a possible subdivision of the lot at 48 Zapora Road. This property is across the street from Block Party Social. The 8" water main ends thru an easement within the parking lot of Block Party Social and depending on how the lot is subdivided there is a possibility of connecting to water. Nick will be submitting the proposed lot subdivision for my review within a few weeks to discuss what would be required from CHWP. *Nothing new to report on this proposal*
11. Marmon Aerospace is proposing a 356,000 SF addition, which includes approximately 100,000 SF of mezzanine area. The expansion will add an estimated 210 employees to the facility. Operations are expected to run in three shifts, five days a week (24 hours per day), with Saturday shifts of 8 hours. An 8" water main was installed during Phase 1. They are proposing to extend the existing 8" water main to the west and south sides of the building to provide fire service and fire hydrants. In addition, a 2" domestic water service with a shut-off valve is proposed at the front of the building. *Nothing new to report at this time.*
12. KNA Associates submitted a Utility Layout Plan for me to review for a submission to the Technical Review Committee for a proposed contractor bay development at 1373 and 1375 Hooksett Road. I have reviewed this submittal and the engineers have made all revisions required by CHWP based upon my comments. The plan I have included in the package is that revised plan which will be presented at the TRC meeting when it is scheduled. The Technical Review Process is required by the town before it is presented to the Planning Board.
13. 4th Quarter Meter Reads were collected on December 22nd and due to the holidays, the bills were completed on Jan 5th. We did have an issue with the printer and the bills were actually delayed in going out until the printer was repaired by Ricoh the leasing company. The bills did not actually go out into the mail until Monday January 12th. There will be a reading and billing edit list along with the manifest to be signed at the meeting. Since the bills went out later than expected the due date will be extended along with an additional grace period before any late penalties are applied.
14. We currently are going thru a software upgrade to our current billing system that has been in the works for awhile now. We are currently live with the upgrades and learning how to navigate all the new changes. From what I have seen to date all the changes are positive and will improve current processes that have been problematic.
15. The 2025 Audit is underway with inventory counts and process controls occurring on Thursday January 8th. Denise will be reaching out to have all questionnaires filled out by the treasure and chair as required with every audit. Although a return date has not been set yet by the auditors, I would expect them to return for a few days in March.
16. Tuesday January 20th, 2026, we have a scheduled meeting with Brian Parson of Davis and Towle to go over renewal of our Insurance Policies the expire the end of February. I anticipated a 5% increase with the budget that was created and should have the actual numbers shortly after our meeting.

Respectfully Submitted,
Christopher R Culberson, Superintendent